

The Accessibility for Ontarians with Disabilities Act (AODA)



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Welcome to the AODA program

This program explains the purpose and scope of the Act, discusses the responsibilities of people and organizations under the Act, and lists recommended principles and relevant information for communicating and interacting with people with disabilities.



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Training



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As of January 1st, 2012, legislation was put in place that requires all business and organizations providing goods and services to the Ontario public abide by several legal requirements, including:

- Establishing policies and procedures to assist persons with disabilities
- Develop modes of communication
- Create procedures for all staff to follow when dealing with the public specific to the requirements set out by the AODA